



1503 N. IMPERIAL AVE., SUITE 104
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SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES April 03, 2024

Present

Voting Attendees:

Mike Hack	Consumer
Raul Cordova	WTC
Karina Leon	Access to Independence
Kathleen Lang	Community Health Plan
Camilo Garcia	Imperial County Workforce Department
James Dalke	Imperial Valley College
Cristina Leal	ARC- Imperial Valley
Gustavo Gomez	CTSA-ICTC

Non-Voting Attendees:

Helio Sanchez	IVT
Jose Guillen	IVT Medtrans
Karla Pacheco	IVT Access
Karla Aguilar	IVT Ride
Esperanza Avila	ICTC
Priscilla Baca	ICTC
Katie Luna	ICTC
Camilo Garcia	IC Workforce Department

1. Mr. Hack called the meeting to order at 10:02 a.m. **A quorum was present.**
2. Introductions were made.
 - Hybrid meeting.
3. Minutes were adopted for March 06, 2024 (**Hack, Cordova**) **Motion Carried.**
4. CTSA Reports:
Mr. Gomez had the following updates:
 - March 7, 2024, assisted seniors with transportation to El Centro at the Imperial Valley Fairgrounds.
 - March 19, 2024, attended the resource fair in Calexico at the senior apartments. Provided outreach for all services.
 - March 20, 2024, attended the 21st annual children's fair in Niland.

- March 22, 2024, attended the IVC Transitions Fair. More than 600 students attended. We provided all the information for each service.
- April 2, 2024, presented at the community center in El Centro for the congregate site.
- April 4, 2024, Senior resource fair in Imperial at the seniors' apartments.
- The UTN Public Hearing Meeting is April 8, 2024 at the ICTC office. Comments were received from all cities within the Imperial County.
- In the early phases of hiring a design firm for the Bus stop improvements project, which will include the public library stop.
- Request for Proposals for Transit Services is scheduled for April 12, 2024. Aiming for a 7 year contract.
- Free fares end June 30, 2024.
- IVT Ride/Access are continuing to help Alegria with transportation.
- Free fares are being provided by Area Agency on Aging for senior citizens.
- Continuing to assist in sign-ups for IVT Ride and Access via phone and In-person.
- Staff are available for any questions or concerns regarding any of the services.
- Staff is also available to provide brochures and information to any agency that requests it,
- A future project coming up, Comprehensive Operation Analysis, which digs deep into the services and adjustments for bus stops.

5. Transit Operator FY 2023-24 Reports:

Imperial Valley Transit.

- Mr. Helio presented the report on the service.
- Continuing outreach about services.
- Free Fares are still ongoing until July 2024

IVT Access

- Ms. Pacheco presented the report on the service.
- Working with Alegria patients.
- Passenger demands are improving.

IVT Ride

- Ms. Aguilar presented the report on all IVT Ride services.
- Attending more outreach.
- AAA covering IVT Ride charges.

IVT MedTrans

- Mr. Guillen presented the report on the service.
- Services were higher.
- Free Fares until July 2024.

6. General Discussion

- Dr. Lang asked about the UTN.

7. Adjournment

- The meeting adjourned at 10:32 a.m. **(Hack) Motion Carried.**
- The next meeting will be held on Wednesday, May 01, 2024, at the Imperial County Transportation Commission Office, 1503 N. Imperial Ave., Suite 104, El Centro, CA 92243.