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SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES

February 3, 2016

Present

Voting Attendees: Letty Zuno (Chair) Heddy McNeer Maria Cordova Rosie Blankenship Michael L. Hack Lorena Arambula Alexa Garcia Adrian Celis Kathi Williams Cristi Lerma

Access to Independence Consumer ARC – Imperial Valley Area Agency on Aging Consumer San Diego Regional Center Work Training Center Imperial County Behavioral Health CTSA – ICTC CTSA – ICTC

Non-Voting Attendees: Raul Martinez Charles Brockwell Cesar Sanchez Narcisa Montemayor Karla Pacheco

Imperial County Public Health IVT/IVT Access/IVT Ride IVT/IVT Access/IVT Ride IVT/IVT Access/IVT Ride IVT/IVT Access/IVT Ride

- 1. Chair Zuno called the meeting to order at 10:00 a.m. A quorum was present. Introductions were made.
- 2. Minutes adopted for January 6, 2016. (Hack/Williams) Motion Carried.
- 3. CTSA Reports:

Ms. Williams had the following announcements:

- Ms. Williams stated that Mr. Salgado and Ms. Bastidas are attending a Caltrans workshop for Federal Transit Administration (FTA) grant training in San Bernardino. Caltrans will be moving to computerized grant application process from now on.
- An offer has been made for the Mobility Coordinator position. The new employee will be busy learning all things for the paratransit services and should be at the next SSTAC meeting.
- At the last SSTAC meeting there was a request to provide more data and trend reports for the transit service agencies. A handout was distributed to all that compared FY 2013/14 to 2014/15 for Imperial Valley Transit services only. After some discussion it was agreed that the transit operators will keep their standard method of updates at the SSTAC meeting. Ms. Zuno stated that agencies should remember the role of the SSTAC and their responsibility to social services agencies.

- A conference call with ICTC staff and Caltrans is scheduled to discuss the IVT Ride El Centro and Med-Express RFP's. A release date in the next 2 weeks is anticipated if everything goes as planned. ICTC Staff will be reaching out to members to see if they will want to be a part of the Proposal review committee.
- 4. FY 2016-17 Master Needs List

The Master Needs list was presented to everyone at this meeting. During the meetings in December and January, changes were made to the list and no more changes were recommended at this meeting. A *motion* was made to approve the Master Needs list, (Hack/McNeer) **Motion Carried.**

5. FY 2016-17 UTN Letter to the Hearing Panel

Ms. Williams stated that this letter is read and submitted to the hearing panel and should contain general comments as well as specific issues. The following changes were made to the UTN Letter for FY 2016-17 via a motion at the January meeting. For review purposes only the changes are below.

- FY year changed to 2016-17
- Restart the numbering at 1 on the second section of the letter and the priority be changed to:
 - Improve cleanliness and upkeep at all El Centro City area stops, and other stops in the region as identified.
 - Enhance communication of available services as a way to disseminate information to the passengers, as documented as in the intent of Finding #8 in FY 2010-11 UTN Findings: (Staff will research options to provide schedules and information for passengers for Imperial Valley Transit (IVT) bus stops. Staff is to return with options and cost estimates by December 2010, for consideration on implementation from the ICTC).
 - Review of capacity restraints on Med-Express.
 - Review of a proposed Transit Mobility Summit.
- An edit was recommended to change the "Orange Line" in Calexico to the "Garnet Line."
- A *motion* was made to approve the letter with the proposed changes, (Hack/Garcia), **Motion** Carried.
- Ms. Zuno volunteered to read the letter to the Unmet Transit Needs meeting on February 11, 2016.
- 6. Transit Operator Reports:
 - El Centro Dial-a-Ride: Updates were given by Ms. Cordova for the month of December
 - Passengers per hour were 4.4, weekdays were 117, Saturday were 26.3
 - Wheelchairs: 808 (30.5%)
 - On Time Performance was 100%
 - No-shows: 50 and Late Cancellations: 6
 - Med-Express: Updates were given by Ms. Cordova for the month of December
 - Passengers per hour were 3.4
 - Passengers for the month were 458
 - Wheelchairs: 11 (2.4%)
 - On Time Performance was 98%
 - No-shows: 0 and Late Cancellations: 16
 - A trend report was provided for Imperial Valley Transit, IVT Access and IVT Ride due to the data request at the previous meeting.
- 7. General Discussion
- Mr. Ceasar stated that IVC recently signed an agreement with NAU, U of A and Arizona State Universities. All 3 schools have campuses in Yuma and have programs not offered in Imperial

Valley, such as the Bachelor's in Social Work and Agriculture programs. The program is promoting to High Schools. Currently a carpool system in place, but as the program grows; transit to Yuma may be a good idea.

- Mr. Hack stated that the Peoples First Conference will be on March 5, 2016 at the Palms Resort. The theme is "Royal Prom" with the crowning of a king and queen.
- Ms. Blankenship thanked ICTC for providing transportation services to the Senior Appreciation event. 466 seniors attended the event and 200 were transported by Imperial Valley Transit. Next year the event will be held on January 25, 2017.
- Ms. McNeer stated that the Med-Express has wonderful customer service.
- 8. Adjournment
- The next meeting of the SSTAC will be on March 2, 2016 at 10:00 a.m.
- Meeting adjourned at 10:45 a.m.