



1405 N. IMPERIAL AVE., SUITE 1
EL CENTRO, CA 92243-2875
PHONE: (760) 592-4494
FAX: (760) 592-4497

December 2, 2016



SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL AGENDA

DATE: Wednesday, December 7, 2016
TIME: 10:00 a.m.
LOCATION: ICTC Offices
1405 N. Imperial Ave., Suite 1
El Centro, CA 92243

Chairperson: Leticia Zuno

Vice-Chair: Mike Hack

Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours advance notice will be necessary to honor your request.

PUBLIC COMMENTS

Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

DISCUSSION/ACTION ITEMS

1. Introductions
2. Approval of Minutes of November 2, 2016 *ACTION* Page 3
3. CTSA Reports *DISCUSSION*
By ICTC Staff
4. Review of Agencies' Missions and Clientele; *PRESENTATION*
Transportation; and, of Perceived Transportation Needs
5. FY 2017-18 Master Needs List *DISCUSSION / ACTION* Page 7
6. FY 2017-18 UTN Letter to the Hearing Panel *DISCUSSION / ACTION* Page 8

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

7. Transit Operator Reports DISCUSSION
 - a. Imperial Valley Transit (IVT)
 - b. IVT Access
 - c. IVT Ride
 - i. Brawley
 - ii. Calexico
 - iii. El Centro
 - iv. Imperial
 - v. West Shores
 - d. IVT MedTrans

8. General Discussion DISCUSSION

All

9. Adjournment

The next meeting is scheduled for January 4, 2017. For questions or comments, please call Cristi Lerma 760-592-4494, or email at cristilerma@imperialctc.org.



1405 N. IMPERIAL AVE., SUITE 1
EL CENTRO, CA 92243-2875
PHONE: (760) 592-4494
FAX: (760) 592-4497

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES

November 2, 2016

Present

Voting Attendees:

Letty Zuno	Access to Independence
Michael L. Hack	Consumer
Sofia Gomezalez	Area Agency on Aging
Heddy McNeer	Consumer
Rosyo Ramirez	Imperial County Public Authority/IHSS
Mitzi Perez	ARC – Imperial Valley
Kathi Williams	CTSA – ICTC
David Aguirre	CTSA – ICTC
Dr. Kathleen Lang	California Health & Wellness

Non-Voting Attendees:

Cristi Lerma	ICTC
Guillermo Gonzalez	ICTC
David Salgado	SCAG
Mark McCumsey	Caltrans
Ted Ceasar	Consumer
Rosie Blankenship	Area Agency on Aging
Charles Brockwell	IVT/IVT Access/IVT Ride/IVT MedTrans
Cesar Sanchez	IVT/IVT Access/IVT Ride/IVT MedTrans
Narcisa Silva	IVT/IVT Access/IVT Ride/IVT MedTrans
Karla Pacheco	IVT/IVT Access/IVT Ride/IVT MedTrans
Helio Sanchez	IVT/IVT Access/IVT Ride/IVT MedTrans

1. Ms. Zuno called the meeting to order at 10:01 a.m. A quorum was present. Introductions were made.
2. Minutes adopted for November 2, 2015. **(Hack/McNeer) Motion Carried**, pending correction on the voting attendees list.
3. CTSA Reports:

Ms. Williams had the following announcements:

- The SSTAC voting positions were approved by the Commission at the October meeting.

Mr. Gonzalez had the following announcements:

- Staff is still reviewing the comments for the Do Not Leave Alone (DNLA) Policy. For additional comments, please email Mr. Gonzalez.
- Mobility training was held for Behavioral Health staff and clients facilitated by Mr. Gonzalez, Mr. Cesar Sanchez and Mr. Michael Cortez for Imperial Valley Transit services.

The training was conducted in groups of 12 clients at one time. Follow up training will be done for 2 more groups.

- The IVT Access website is in the process of an update.
- A presentation on transit services was conducted at the Homeless Taskforce meeting by Mr. Gonzalez.

Mr. Aguirre had the following updates:

- The City of El Centro is having issues at the El Centro Transit Terminal. Staff from both agencies has met to discuss the issues.
- IVT MedTrans will soon have Wi-Fi in all buses.
- Staff will be attending a FTA 5310 grant program training in Riverside.
- Imperial Valley Transit (IVT) will be offering those with valid Military I.D. cards, a day to ride IVT buses for no fare on Monday, November 10th only, in honor of Veterans' Day.
- Ride any IVT bus from Monday November 7th until Friday November 18th, give a gift of a canned or dry food item to the driver and we will give you ONE RIDE in return! Donations can also be made at Imperial Valley Transit at 792 E. Ross Ave and the ICTC offices at 1405 N. Imperial Ave. Suite 1, El Centro Ca, 92243.

4. Review of Agencies' Missions and Clientele; Transportation; and, of Perceived Transportation Needs

Ms. Williams stated that agencies that are prepared to give a short presentation explaining their agencies mission and clientele, and transportation and/or perceived transportation needs can present at this meeting or at the December meeting. She further stated that if needs are addressed staff could follow up and proceed from there.

- ✚ Dr. Kathleen Lang presented on behalf of California Health and Wellness.
 - California Health & Wellness, a wholly-owned subsidiary of Centene, was awarded a contract by the California Department of Health Care Services (DHCS) to serve Medicaid beneficiaries in 19 counties, as of November 1, 2013. Under the contract, California Health and Wellness serves members under the state's Medi-Cal Managed Care Rural Expansion program. The expansion program covers members eligible for Temporary Assistance for Needy Families (TANF) and Children's Health Insurance Program (CHIP), as well as other populations.
 - Services provided are coordinated healthcare, pharmacy and vision benefits to members.
 - In Imperial County, 60,000 people are being served.
 - Transportation services are provided only to doctors' appointments and pharmacy.
 - Family members can be reimbursed at the Federal IRS rate if they prefer.
 - A formal grievance procedure is accessible, if needed.
 - Perceived gaps are: information and education
 - Dr. Lang would like for ICTC to present regarding transit services at a Regional Connections meeting.
- ✚ Ms. Blankenship presented on behalf of Area Agency on Aging (AAA).
 - AAA is a local agency that provides information and services on a range of assistance for older adults and those who care for them. Currently they are servicing 330 clients. By contacting your local agency you get access to critical information including:
 - Mobility assistance programs, meal plans & housing
 - 10 sites in Imperial County for congregate meals
 - 185 people on the waiting list for meals on wheels
 - Health Clinics periodically provided at congregate sites
 - Individual counseling, support groups and caregiver training
 - Respite care
 - Supplemental services, on a limited basis

- Assistance in gaining access to other services
 - Perceived transportation needs
 - There is no IVT Ride Intercity transportation in Heber to the congregate meal sites
 - Only Intracity available (for disabled only)
 - In Calxico a designated IVT Ride bus for Seniors attending congregate meal sites.
 - Post bus route schedule at bus stops
 - AAA Board meetings are the 3rd Thursday of every month.
 - 17 board members and 17 alternates
 - Senior transportation committee
5. Transit Operator Reports
 - Imperial Valley Transit: Updates were given by Mr. Sanchez for the month of October
 - 2000 average passengers per day, 3000 average passengers per day when IVC began
 - Gold Line: 61 average passengers per day
 - IVC Express: An average of 42 passengers per trip in the morning and an average of 45 passengers in the evening.
 - Saturdays: 1200+ per Saturday
 - Sundays: 412 passengers per Sunday
 - IVT Access: Updates were given by Ms. Pacheco for the month of October
 - On time performance was 96%
 - No Shows: 137
 - Wheelchairs: 899
 - Passenger Count: 3,055
 - Weekdays: 39 passengers per week day
 - Saturdays: 15 per Saturday
 - Sundays: 12 per Sunday
 - IVT Ride – Updates were given by Ms. Montemayor for the month of October
 - i. City of Brawley – 294 registered
 - 60 or older or disabled can use this service with an ID card
 - Passenger per revenue hour: 2.5
 - On time performance was 99%
 - Wheelchairs: 253
 - Passenger Count: 929 weekday 43 average per day, Saturday 6 average per day
 - 24 No-Shows
 - ii. City of Calxico – 972 registered
 - 60 or older or disabled can use this service with an ID card
 - On time performance was 98%
 - Passenger per revenue hour: 2.8
 - Wheelchairs: 375
 - Passenger Count: 1,785; weekday; 74 average per day, Saturday 18 average per Saturday and Sunday 25 average per Sunday
 - 37 No-Shows
 - iii. City of El Centro – 503 registered
 - 60 or older or disabled can use this service with an ID card
 - On time performance was 96%
 - Passenger per revenue hour: 2.6
 - Wheelchairs: 438
 - Passenger Count: 2,342; weekday; 107 average per day Saturday 18 average per Saturday
 - 93 No-Shows

- iv. City of Imperial – 165 registered
 - 60 or older or disabled can use this service with an ID card
 - On time performance was 97%
 - Passenger per revenue hour: 1.6
 - Passenger Count: 375; weekday 16 per week day; Saturday 6 average per Saturday
 - 5 No-Shows

- v. West Shores – 122 registered
 - 60 or older or disabled can use this service with an ID card
 - On time performance was 100%
 - Tuesdays/Thursdays service
 - Passenger per revenue hour: 1.2
 - Wheelchairs: 0
 - Passenger Count: 43, average 5 per day
 - 1 No-Shows

- IVT MedTrans – Updates were given by Mr. Sanchez for the month of October
 - 329 registered
 - Transportation services to San Diego County medical facilities
 - On time performance was 100%
 - Passenger per revenue hour: 1.74
 - Wheelchairs: 12
 - Passenger Count: 280
 - Personal Care Attendant (PCA): 174

6. General Discussion

- Ms. McNeer announced a United Way fundraiser titled “Nite at the Races” being held Saturday, February 4, 2017 at the Stockman’s Club at 6:30 p.m. Cost is \$75 per person and includes one horse. To purchase tickets contact 760-355-4900.
- Ms. Ramirez stated that their Senior Appreciation event would be held tomorrow, November 3, 2016 from 1:30 to 4 p.m. at the Social Services offices parking lot.
- Mr. Hack announced that the Peoples First Conference will be in March of 2017 and the theme is super heroes.
- Ms. Zuno stated that their Annual Employment Resource Fair will be on November 10, 2016 at 9 a.m.

7. Adjournment

- The next meeting of the SSTAC will be on December 7, 2016 at 10:00 a.m.
- Meeting adjourned at 11:11 p.m.

**IMPERIAL COUNTY TRANSPORTATION COMMISSION
SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL (SSTAC)**

FY 2017-18 MASTER NEEDS LIST: Identification of Transit Needs

For discussion and planning purposes leading up to annual ICTC Unmet Transit Needs Hearing. Importance of needs will be determined prior to hearing with selected items formally presented to ICTC.

1.	Improve cleanliness and upkeep at El Centro City area bus stops, and other stops in the region as identified	Inventory Project is Under Way
2.	Enhance Communication of Available Services	Under Review
3.	Review of capacity constraints on Med-Express	PENDING RFP
4.	Proposed Transit Mobility Summit	PENDING FUNDING
5.	Review of an afternoon “ FAST” trip from El Centro to Brawley	IMPLEMENTED/Demo Phase
6.	Review of limited Saturday service to Seeley	IMPLEMENTED/Demo Phase
7.	Expand Transit Access with in the community of Calexico IVT Garnet Line	PENDING FUNDING
8.	Expand Transit Access with in the community of Imperial IVT Red Line	PENDING FUNDING

FY 2016-17 Letter to the Panel

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

Leticia Zuno, Chairperson
Michael Hack, Vice-Chairperson
Kathi Williams, Secretary

1405 N. Imperial Ave., Suite 1
El Centro, CA 92243
(760) 592-4494

February 3, 2016

ICTC Unmet Transit Needs Hearing Panel
Imperial County Transportation Commission
1405 N. Imperial Ave., Suite 1
El Centro, CA 92243

Dear Panel Members:

One of the primary responsibilities of the Social Services Transportation Advisory Council (SSTAC) is to advise ICTC on existing public transportation needs. Annually SSTAC delivers a letter report to the Unmet Transit Needs Hearing Panel regarding needs that have or can be, or have not and cannot be met utilizing existing resources.

SSTAC also reviews and evaluates services and needs throughout the year. The following concerns and recommendations include those needs that are unable to be met by SSTAC members through coordination of available services or the use of existing resources.

Therefore, the following general comments are offered for Fiscal Year 2016-17;

1. SSTAC would like to express continued support for the construction for the transfer terminals at locations yet to be determined in the Cities of Calexico and Imperial.
2. SSTAC would like to continue to express support for the IVT Circulator bus concept which includes the El Centro Blue Line and IVT Green Line, IVT Gold Line in Brawley, and proposed IVT Red Line in Imperial and IVT Garnet Line in Calexico.

In addition, the following issues and concerns are identified for consideration in order of priority for Fiscal Year 2016-17;

FY 2016-17 Letter to the Panel

ICTC Unmet Transit Needs
Public Hearing Panel FY 2016-17


(2)

February 3, 2016

1. Improve cleanliness and upkeep at all El Centro City area stops, and other stops in the region as identified.
2. Enhance communication of available services as a way to disseminate information to the passengers, as documented as in the intent of Finding #8 in FY 2010-11 UTN Findings: *(Staff will research options to provide schedules and information for passengers for Imperial Valley Transit (IVT) bus stops. Staff is to return with options and cost estimates by December 2010, for consideration on implementation from the ICTC).*
3. Review of capacity restraints on Med-Express.
4. Review of a proposed Transit Mobility Summit.

We appreciate the opportunity to participate in the use, evaluation and delivery of transit services.

Sincerely,



Letty Zuno
Chairperson

**2017 APPLICATION WORKSHOPS
FOR FTA PROGRAM:
SECTION 5310 Enhanced Mobility of Seniors and Individuals with
Disabilities**

Register Now!!!

These workshops are intended to help applicants understand the new online application process and learn about general requirements. The workshops also help applicants understand the grant cycle process and go through the steps of completing the entire application.

To register for a workshop or obtain additional information please contact the 5310 staff at toll-free number (888) 472-6816, or visit the website at:
<http://www.dot.ca.gov/hq/MassTrans/5310.html>



LOCATION	DATE	TIME	ADDRESS
Sacramento	Monday January 9	9:30 am - Noon	Sacramento Area Council of Governments (SACOG) 1415 L Street Sacramento, CA 95814
Oakland	Tuesday January 10	9:30 am - Noon	Caltrans District 4 Office Conference Rm. 8-320 111 Grand Avenue Oakland, CA 94612
Visalia	Tuesday January 10	9:00 am - 11:30 am	Tulare County Association of Governments 210 N. Church St., Ste. B Visalia, CA 93291
Riverside	Wednesday January 11	1:00 pm – 4:00 pm	Riverside County Transportation Commission 3 rd Floor, Conference Room A 4080 Lemon Street Riverside, CA
Redding	Wednesday January 11	9:00 am - Noon	Shasta Regional Transportation Agency 1255 East Street, Ste. 202 Redding, CA